

To ensure our homes remain safe for everyone, family/guardian visits need to follow the guidelines below. This will reduce the spread of COVID-19 as best as possible; ultimately keeping everyone safe.

PRIOR TO VISITING

1. All visits must be pre-arranged with the home for a time that is mutually agreeable.
2. Visits will be limited to two guests at one time.
3. Visits will be scheduled so that one family can come and go before the next family arrives.
4. Unless otherwise agreed, visits should be limited in duration to one hour (to allow others the opportunity to visit).
5. All visitors need to sign a screening acknowledgement. For reference, if you have:
 - A new or worsening cough;
 - Flu like symptoms (fever, chills, cough, runny nose, etc.);
 - Have come in contact with someone who has COVID-19 (confirmed or presumptive);
 - Have been outside of Canada in the past 14 days **or** have been in contact with someone who has been outside of Canada in the past 14 days.

You will be asked not to come to our homes until 14 days have past since your last symptoms or 14 days have passed since your contact with persons outside of Canada.

WHILE VISITING

1. Visits will be in areas isolated from other individuals living within the home – alternate entrances/exits may be used.
2. Hand sanitize upon arrival.
3. A mask must be worn at all times during your visit.
 - If you are concerned about adverse effects of masks on your loved one, please let us know prior to your visit as we can provide clear shields rather than a mask.
4. Where possible, please maintain social distancing. This means no hugging, hand holding, etc.

Though we appreciate that these guidelines may not lead to the perfect visit, our main focus is connecting supported individuals with their families as safely as possible. We need to work together to ensure that our residents and our employees remain safe at all times.

At this time, leaving CSCL properties without CSCL staff and/or where adequate distancing cannot occur (e.g., in vehicles) will not be permitted.

Visits home will be addressed on an individual basis. Families are asked to have a safety plan in place to ensure exposure risks are managed **prior** to a home visit occurring. Please work with the appropriate CSCL Leadership Team member to coordinate visits outside of our homes.

